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### Weekly Statistics

BC Schools in production .....	1,976
Number of active students .....	585,633
Number of inactive students .....	213,974
Maximum distinct user logon sessions in a day .....	17,465
Total distinct user logons for the week .....	83,662
Maximum number of reports run in a day .....	18,249
Maximum concurrent users in a day .....	3,731

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### Operational Services

*Tim Reilly*

There is an *Infrastructure Maintenance outage* scheduled for Dec. 20<sup>h</sup>.

The *SD Test Refresh* for December was completed.

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### Application Management Services (AMS)

*Dorothy Ward*

As reported on the Dec. 7th Level 1 conference call, the BCeSIS team has been investigating reports that running large *Delete Inactive Student* batches at one time could cause the process to timeout and not complete successfully. After analyzing the impact, it was determined that the risk of PSRs not being properly created for many students during a large inactive student deletion run was too high. The SMC approved the recommendation to remove the ability to run deletions for all schools at one time by removing the selection for 'All Schools' in the School drop down box. This was implemented in the BCeSIS Production environment on Dec. 15th.

The new *Refugee Funding Code* category was implemented last week.

SD61 enquired about the *Passport to Education* information that was sent out to all districts. Dorothy explained that the Passport numbers and other details are not populating the PSRs so we sent out this info for all students which can be added manually, if required. We are investigating how to include this freeform text information so that it will be properly captured on the PSR.

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### Learning Management

*Chris Wilson*

We continue to prepare for the learning events that are scheduled to be delivered in January. As well we have begun review of the upgrade details from aal to determine impact on existing resources and whether a learning event in support of the March upgrade release will be required.

## **Governance – Service Management Council (SMC)**

*Andrew Macauley*

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The last meeting of the current SMC Executive was held last week. The new executive is expected to be in place in January, and there will be lots of new faces. To fill the remaining 2 seats, the Executive decided to take the first two SMC reps who volunteered. The new chair will be determined at the first meeting of the new year on January 11, 2011.

The new SMC Executive is as follows:

**Marianne Munro**, SD 74 Gold Trail

**Mark Ekelund**, SD28 Quesnel

**Phil Luporini**, SD46 Sunshine Coast

**Greg Ferrie**, SD63 Saanich

**Jack Hitchings**, SD70 Alberni

**David Levine**, SD6 Rocky Mountain

**Shelley Wilcox**, SD34 Abbotsford

**Brett Raycroft**, SD36 Surrey

**Brian Kuhn**, SD43 Coquitlam

**Allan Garneau**, SD200 iGroup

As a result of the changes, there are quite a few districts who do not have an identified representative on the Executive. Andrew urges all SMC district representatives to advise who they would like to have represent them.

## **Operational Services Working Group (OSWG)**

*Ian Larsson*

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No report this week.