



Weekly Statistics

BC Schools in production	1,974
Number of active students	583,192
Number of inactive students	220,239
Maximum distinct user logon sessions in a day	18,316
Total distinct user logons for the week	91,833
Maximum number of reports run in a day	25,333
Maximum concurrent users in a day	4,083

Operational Services

Tim Reilly

The *SD Test refresh* was postponed to this weekend.

The *Infrastructure Change* will be implemented in the BCeSIS Production environment this weekend. This will require an outage from 11:00pm Saturday to 11:00am Sunday.

There will be another service interruption on Tuesday, December 14th while one of our service providers does work on their infrastructure. The outage will last from 12:00am to 6:00am.

The next standard maintenance window is Sunday, December 18th, at which time we will make a few more infrastructure updates.

Application Management Services (AMS)

Dorothy Ward

The new Session Termination Request functionality screen is now available on the ISW. This will be active from 3:30pm to 7:30pm, Monday to Friday, excluding holidays, for users who need to request a session termination when their Level 1 support is not available.

The major *BCeSIS Upgrade* is planned for March; we are currently considering the dates very carefully and setting up a plan to determine how long the outage will be. It is challenging to figure out the best dates, as not all schools have spring break at the same time. SD Test will be available for use during the time the upgrade is being implemented. Watch the ISW for more information as it becomes available.

The *Delete Inactive Student functionality* has been available for some time now, and schools are starting to look at using it. **IMPORTANT:** if you try to delete extremely large batches at one time, it is possible the process could time out and not complete successfully. When you start the process, a message pops up asking you to confirm that you have saved all the PSRs. Make sure you check that they are indeed saved, and confirm the location, before you start the deletion process.

Learning Management

Chris Wilson

Session Termination: The documentation that was sent out will be posted to Level 1 Support Resources > Technical Update Bulletins.

The second ***District Assessment Learning Event*** was very successful, and the Elluminate recording has been posted on the ISW in the Learning Event Schedule (change the month back to November) and also in with the other District Assessment resource materials:

ISW-BC Home > District Collaboration Centre > BCeSIS Information Updates > District Assessment (DA)

The ***Learning Events for the remainder of the 2010-2011 school year*** are now on the schedule, and we will be adding new events as they are confirmed.

An updated ***PSR resource*** is being worked on and will be posted later this week.

Governance – Service Management Council (SMC)

Andrew Macauley

The SMC is going through the election process for the executive. Next year's executive will include new members Jack Hitchings from SD70 and Phil Luporini from SD46. Greg Ferrie from SD63 will be returning to the Executive. The new executive will be formed in January, and at that point they will select the new chair for the SMC.

Operational Services Working Group (OSWG)

Ian Larsson

The OSWG will meet this Thursday to go through the list of changes for the Standards Manual.