



Weekly Statistics

BC Schools in production.....	1,994
Number of active students.....	627,934
Number of inactive students.....	210,367
Maximum distinct user logon sessions in a day	17,053
Total distinct user logons for the week.....	68,624
Maximum number of reports run in a day	15,364
Maximum concurrent users in a day.....	2,165

Operational Services

Tim Reilly

Last weekend the changes scheduled for the Sunday maintenance window were successfully implemented.

SD Test will be refreshed this weekend, June 4/5.

Thank you to everyone who submitted tickets regarding problems you were having with GDEs. We are continuing to investigate. If you are having any difficulty and haven't sent in a ticket please do so, as information from the field will better assist us in our problem analysis.

We are approaching the time of year when we look at **user forecasts** – initializing the user forecast page on the ISW, and will ask you to provide the increase in users you expect in September. This information will be compiled and used when planning system requirements for school start-up. More information will be coming soon.

Application Management Services (AMS)

Dorothy Ward

Last week we talked about an Oracle error when trying to manually change a **Credit Detail Record**. A fix was received yesterday and testing began late last night. We are still testing, and if the fix passes testing today it will be implemented as soon as possible.

Update on problem ticket #94288, regarding final marks being posted in exam marks in Teacher Assistant: to clarify, a fix was received and implemented on May 18th. If, however, you encounter any problems, please let us know.

TRAX – we will be sending communication and a list of students whose property addresses are different from their mailing addresses, for sending report cards to graduating students. The communication that goes will have directions on what to do, should you have any of these in your district.

Learning Management

Daniel Bond

Two documents were posted to the ISW last week. One is quite relevant right now – **Next Year Enrollment Reports – Output Comparison Chart**. This can be found at:

[ISW-BC Home > Learning Resource Centre > Recurring Events & Processes > School Year End - pre-YET](#) - at the very bottom of the page.

The other is **Creating a Goal Progress Report**, located at:

[ISW-BC Home > Learning Resource Centre > Recurring Events & Processes > School Year End - pre-YET](#)

There is a **SADE Learning Event** scheduled for June 8th – the ISW registration list is full but if you are interested in attending send an email as [we should be able](#) to fit a few more people in.

Service Management Council (SMC), Software Enhancement Working Group (SEWG)

Andrew Macauley

The SMC Executive will be meeting later in June. The full SMC has a conference call coming up on June 7, the agenda is being finalized and will be distributed to SMC representatives in the next day or two.

Ian Larsson is also working on SEWG requirements and costing for a fall bundle of changes.

Operations and Standards Working Group (OSWG)

Ian Larsson

No update on the OSWG this week.