



Weekly Statistics

BC Schools in production.....	2,143
Number of active students.....	562,689
Number of inactive students.....	283,172
Maximum distinct user logon sessions in a day	730
Total distinct user logons for the week.....	3,527
Maximum number of reports run in a day.....	1,434
Maximum concurrent users in a day.....	223

Operational Services

Chris Willson

The maintenance update that was rescheduled from August 17th to August 14th was completed successfully.

Application Management Services

Chris Willson

A problem has been identified with regard to **Standardized Tests** whereby duplicates were created for approximately 1,000 of the 250,000 student course records, mostly in one district's DL school. This occurred after a second Marks Upload was performed, by Ministry request, to correct mark errors for several courses in the original file (History and French 12, SD67 advised on the call). The first Marks upload was performed, as scheduled, just before YET. Shortly after YET started, we were notified by the Ministry that some of the marks in the load were incorrect, and a new file was provided for re-load. We are working not only to resolve the situation now, but to implement a fix to ensure this won't happen in the future should the situation arise again. Testing was completed on the fix last night, it is going to UAT today, and will be scheduled for implementation in Production as soon as UAT completes.

Acting on a suggestion from the iSchools group, we are considering **a change to the SD Test Refresh schedule** for the 2011/2012 school year. Normally we have one refresh on the first weekend of each month. The proposal is to cancel the scheduled refresh in December, and add an extra one in September. As Andrew Smit from the iGroup explained, there are a lot of student schedule changes made in September, particularly in the first week, and having only the one refresh at the beginning of the month means waiting until October before SD Test is really useful. The first September refresh would be the regularly scheduled one on the 3rd/4th weekend, with the extra refresh recommended to occur on the 17th/18th weekend. Districts on the call expressed support for this proposal so, if we do not hear of any conflicts or problems with this, we will go ahead with the proposed change this September. This will be communicated to district L1s when the final decision is made later this week.

School Startup health checks will begin on August 22nd. Similar to the Health Checks which were run pre-YET, these will identify schools where one or more of eight essential Post-YET tasks has not been completed. Schools will need to perform these tasks to ensure a successful School Startup. As with the pre-YET health checks, we will create HEAT tickets providing details on the work required in each school identified; and an email will be sent to L1s advising them of this if any of their schools are affected.

A Technical Update document describing the Health Checks that we will be performing this year, and what to do to correct the items identified, is currently being revised for posting on the ISW later this week.

Service Management Council (SMC), Software Enhancement Working Group (SEWG) *Andrew Macauley*

The **Continuous Improvement Plan** has been approved and funding is in place. You can check the status of particular changes on the list of items posted on the ISW:

District Collaboration Centre > Service Management Council > BCeSIS Continuous Improvement > Operational Enhancements 11/12

If you have any questions about the plan or the status of any of the enhancements listed on the accompanying spreadsheet, please contact Andrew [_____](#)

Regular meetings of the **SMC** will resume mid-September.

Operations and Standards Working Group (OSWG) *Ian Larsson*

Last week on the call there was a discussion of different procedures for personnel with BCeSIS experience moving to other districts. There is a short section on this in the Standards Manual, but it mainly deals with staff leaving rather than processes for incoming staff. If you have any suggestions on this topic that might be useful for inclusion in the Standards Manual, please contact Ian [_____](#)