

Progress Statistics: Week of September 14 - 20, 2009

Schools in production	1,626
Number of active students (not including withdrawn students, e.g. graduated)	476,601
Maximum distinct user logon sessions in a day	15,016
Total distinct user logons for the week	61,085
Maximum number of reports run in a day.....	21,946
Maximum concurrent users in a day	5,503

Operations

Tim Reilly

General Information and Notifications

Last week there was a problem with running reports in Training and Conversion. We are currently monitoring this; Oracle has a possible solution which we are investigating.

Yesterday we had a brief unplanned service interruption on the ISW around 5:00 p.m. An investigation into this is currently underway.

Reminder: We will be using the Sunday maintenance window on October 25th to perform infrastructure maintenance in the Production environment. This will take place between 7:00 a.m. and noon.

Implementation and Support

Chris Wilson

Learning Events / Resource Materials

Recordings of our recent learning events on Report Cards have been posted on the ISW: [Learning Resource Centre > Recurring Events & Processes > Student Reporting > Report Cards > Reference Guides and Elluminate Recordings](#).

The first Pre-Scheduling learning event is coming up and a new Pre-Scheduling Reference Guide will be posted this week. More information on Scheduling learning events will be coming soon.

We have begun working on the next round of Student Services implementation, with two Overview sessions scheduled for this week. We now have the ability to bridge conference calls into Elluminate and allow those participants attending by telephone to be part of the learning event recording. We will be trying this out for the first time in these sessions, and look forward to using this feature more regularly.

There are a few enhancements coming to the Learning Events Schedule page on the ISW. Currently, when you roll your mouse over the learning event titles, a pop-up description of the session floats on the screen – we are changing this to a static pop-up which should make viewing the page easier. We are also looking at linking recordings directly to the Learning Event Schedule, so if you are looking for recordings you can access the recordings in one step.

November Release

The November Release, which includes a number of SEWG items, is scheduled for November 18th. Some of the items included pertain to Report Cards. These will be implemented early, most likely on Wednesday Oct. 21 (see *update below*), to make sure the changes are available when districts start running Report Cards. Release notes re the report card changes will be posted today as a News Item. This information will also be contained in the detailed release notes for the November Release.

IMPORTANT UPDATE re REPORT CARD changes: Implementation of these changes has been moved to this Sunday's scheduled maintenance window to minimize impact as an outage is required.

Spell Check (JSpell)

Spell check is scheduled for inclusion in the November release. SD61 enquired whether this is a global spell check. We will check and confirm in the minutes.

Update Oct. 21, 09: This is a global spell check utility which has been successfully tested on the following screens: SCH680, SCH681, SCH136, SCH080, TAW060 (Marks Comments), TAW800 (My Comments) and Student Services IEPs and Determination of Eligibilities.

Standardized Tests

SD42 inquired about the status of a fix for Standardized Tests created through MTB or other simulation with incorrect grades. The problem has been reported to aal, but at this point we do not know when a fix will be available. We will let you know when we have more information.

Business Events Calendar

For information regarding past and upcoming releases, please refer to the **Business Events Calendar** on the ISW. Currently you must be logged on to see this link. The question has been raised about whether it can be made public to the benefit of all users. We are looking into this.

Governance*Andrew Macauley***General Information and Notifications**

There is an SMC conference call scheduled for this afternoon. The agenda includes some strategies regarding student records, some proposals that have come forward about session timeouts, the Users' Conference and upcoming elections.

An FAQ on Fees and Grants has been posted on the ISW in the Governance section: [District Collaboration Centre > Service Management Council > Downloadable Documents](#).

SD61 asked about changes in fees. Andrew responded that the Ministry is looking at other options but for now it appears it will remain at \$10/FTE for the 2010/11 school year.

SEWG / MRWG*Bert van der Geest***General Update and Notifications**

Both working groups have had one meeting so far. Minutes have gone out to the members and they will be prioritizing items which will be added to the priority spreadsheet soon:

The next MRWG meeting will be held this Thursday. The next SEWG meeting is scheduled for next Wednesday.

OSWG*Norm Walker***General Update and Notifications**

No update this week.